Contents

3741 29 JUN 2017 3236

) (9)	Chairman s statement		6
) (D	Chief Executive s report		8
್ರಾಡಿ	Section one	Promoting efficient, orderly and fair markets	15
000	Section two	Helping retail consumers achieve a fair deal	25
etts.	Section three	Improving our business capability and effectiveness	37
. 🤊	Section four	Financial review	45
900	Section five	The Board of the Financial Services Authority Report of the Directors Corporate governance statement and	54 55
		remuneration report	60
		Report of the independent auditors and financial statements	68
		Statement of the allocation of costs	95
· •		Appendices — available on our website: www.fsa.gov.uk/Pages/Library/Corporate/Annual/Inc	dex.shtml

